solaredge

Installation Guide EV Charging Single Phase Inverter

with SetApp Configuration

For Europe, APAC and South Africa Version 1.1



Revision History

- Version 1.2, September 2019:
 - Modified EV charging level 2 to EV charging Mode 3 and added that is also supports socket type 2.
 - Added Appendix 'Connecting an External Meter to an Inverter'
 - Added For installations in the UK you must comply with BS7671:2018 sections 712 and 722 in 'Connecting the AC and the Strings to the Connection Unit' section
 - Added possibility for connecting an inverter in parallel with a generator.
- Version 1.1, May 2019 editorial changes
- Version 1.0, March 2019 first release



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HANDLING AND SAFETY INSTRUCTIONS

During installation, testing and inspection, adherence to all the handling and safety instructions is mandatory. Failure to do so may result in injury or loss of life and damage to the equipment.

Safety Symbols Information

The following safety symbols are used in this document. Familiarize yourself with the symbols and their meaning before installing or operating the system.

WARNING!



Denotes a hazard. It calls attention to a procedure that, if not correctly performed or adhered to, could result in **injury or loss of life**. Do not proceed beyond a warning note until the indicated conditions are fully understood and met.

CAUTION!



Denotes a hazard. It calls attention to a procedure that, if not correctly performed or adhered to, could result in **damage or destruction of the product**. Do not proceed beyond a caution sign until the indicated conditions are fully understood and met.



NOTE

Denotes additional information about the current subject.



IMPORTANT SAFETY FEATURE

Denotes information about safety issues.

Disposal requirements under the Waste Electrical and Electronic Equipment (WEEE) regulations:



NOTE

Discard this product according to local regulations or send it back to SolarEdge.



IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

WARNING!

When using electric products, basic precautions should always be followed, including the following. This manual contains important instructions that shall be followed during installation, operation and maintenance of the unit.

- a. Read all the instructions before using this product.
- b. This device should be supervised when used around children.
- c. Do not put fingers into the electric vehicle connector.
- d. Do not use this product if the flexible power cord or EV cable is frayed, has broken insulation, or any other signs of damage.

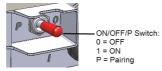


- e. Do not use this product if the enclosure or the EV connector is broken, cracked, open, or shows any other indication of damage.
- An insulated grounding conductor that is identical in size, insulation
 material, and thickness to the grounded and ungrounded branch-circuit
 supply conductors, except that it is green with or without one or more
 yellow stripes, shall be installed as part of the branch circuit that supplies the
 device or system.
- The grounding conductor described in item 1 shall be grounded to earth at the service equipment or, when supplied by a separately derived system, at the supply transformer.

WARNING!



The inverter cover must be opened only after switching the inverter ON/OFF/P switch located at the bottom of the inverter to OFF. This disables the DC voltage inside the inverter. Wait five minutes before opening the cover. Otherwise, there is a risk of electric shock from energy stored in the capacitors.





WARNING!



Before operating the inverter, ensure that the inverter AC power cable and wall outlet are grounded properly. This product must be connected to a grounded, metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.



WARNING!

Opening the inverter and repairing or testing under power must be performed only by qualified service personnel familiar with this inverter.



WARNING!

Do not touch the PV panels or any rail system connected when the inverter switch is ON, unless grounded.

WARNING!

SafeDC complies with IEC60947-3 when installing the system with a worst case SafeDC voltage (under fault conditions) < 120V.



The worst case voltage is defined as: Voc,max+ (String Length-1)*1V, where:

- Voc,max = Maximum Voc (at lowest temperature) of the PV models in the string (for a string with multiple models, use the max value)
- String Length = number of power optimizers in the string



CAUTION!

This unit must be operated according to the technical specification datasheet provided with the unit.



CAUTION!

HEAVY OBJECT. To avoid muscle strain or back injury, use proper lifting techniques, and if required - a lifting aid.



NOTE

Use PV models rated according to IEC 61730 class A.



NOTE

The symbol (appears at grounding points on the SolarEdge equipment. This symbol is also used in this manual.



NOTE

A SolarEdge inverter may be installed in a site with a generator. SolarEdge requires installing a physical or electronic interlock, which will signal to the inverter when the grid has been disconnected. Interlock procurement, installation, maintenance and support are the responsibility of the installer.



Damage to the inverter due to incorrect interlock installation or use of an interlock that is incompatible with the SolarEdge system will render the SolarEdge warranty invalid.

For more information, refer to https://www.solaredge.com/sites/default/files/se-inverter-support-of-voltage-sources.pdf.



NOTE

The following warning symbols appear on the inverter warning label:



Risk of electric shock



5 Minutes

Risk of electric shock from energy stored in the capacitor. Do not remove cover until 5 minutes after disconnecting all sources of supply.



Hot surface – To reduce the risk of burns, do not touch.



Chapter 1: Introducing the SolarEdge Power **Harvesting System**

The SolarEdge power harvesting solution maximizes the power output from any type of solar Photovoltaic (PV) installation while reducing the average cost per watt. The following sections describe each of the system's components.

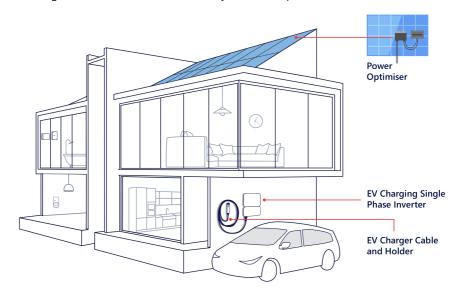


Figure 1: The SolarEdge power harvesting system components



Power Optimiser

The power optimizers are DC-DC converters connected to PV models in order to maximize power harvesting by performing independent Maximum Power Point Tracking (MPPT) at the modellevel.

The power optimizers regulate the string voltage at a constant level, regardless of string length and environmental conditions.

The power optimizers include a safety voltage function that automatically reduces the output of each power optimizer to 1 Vdc in the following cases:

- During fault conditions
- The power optimizers are disconnected from the inverter
- The inverter ON/OFF/P switch is turned OFF
- The inverter AC breaker is turned OFF

Each power optimizer also transmits model performance data over the DC power line to the inverter.

Two types of power optimizers are available:

- Panel Add-on power optimizer connected to one or more models
- Smart models the power optimizer is embedded into a model

Monitoring Platform

The monitoring platform enables monitoring the technical and financial performance of one or more SolarEdge sites. It provides past and present information on the system performance both at the system and model levels.

EV Carging Single Phase Inverter

The EV Charging Single Phase Inverter (referred to as "inverter" throughout) efficiently converts DC power from the models into AC power that can be fed into the main AC service of the site and from there to the grid. The inverter also receives the monitoring data from each power optimizer and transmits it to a central server (the monitoring platform; requires Internet connection).

The EV Charging Single Phase Inverter is designed to provide reliable and economical charging of an electric vehicle (EV). It provides Mode 3 EV charging from both the grid and the PV system, and is designed to work with all plug-in vehicles with J1772 (Type 1) socket and (Type 2) IEC62196 sockets.

An EV Charger cable (ordered separately) is required for EV charging:



- The EV Charger Cable connects the EV plug to the inverter
- The wall mounted EV Charger cable holder is used for hanging the EV Charger cable and plug, protecting the plug from rain when not plugged into the vehicle, and provides strain relief for the inverter when the cable is pulled.

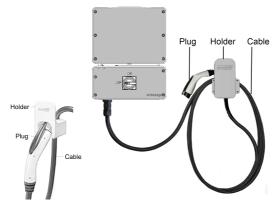


Figure 2: The EV Charger Cables (with holders)



Installation Procedure

The following is the procedure for installing and setting up a new SolarEdge site. Many of these also apply to modification of an existing site.

- 1. Connecting Power Optimizers in Strings, page 17.
- 2. Recording power optimizer serial numbers (optional), page 45.
- 3. Mounting the inverter, page 24.
- 4. Connecting the AC and the Strings to the Connection Unit, page27.
- Activating, Commissioning and Configuring the System Using the Inverter SetApp, page 31
- 6. Connecting the inverter to the monitoring platform, page 46.
- Installing and connecting the cable Refer to the installation guide supplied with the product. The cable and holder can be installed at the same time as the inverter or added later.
- Configuring the EV Charger Refer to the installation guide supplied with the EV
 Charger Cable. Configuration can be done only after the EV Charger Cable is
 connected to the inverter and the inverter is connected to the monitoring platform.

Installation Equipment List

Standard tools can be used during the installation of the SolarEdge system. The following is a recommendation of the equipment needed for installation:

- Allen screwdriver for 3mm screw type for the inverter cover, side screws, and Connection Unit cover (if applicable)
- Standard flat-head screwdrivers set
- Non-contact voltage detector
- Cordless drill (with a torque clutch) or screwdriver and bits suitable for the surface on which the inverter and optimizers will be installed. Use of an impact driver is not allowed.
- Appropriate mounting hardware (for example: stainless bolts, nuts, and washers) for attaching:
 - the inverter mounting bracket to the mounting surface
 - the power optimizer to the racking (not required for smart models)
- MC4 crimper (if applicable)
- Wire cutters



- Wire strippers
- Voltmeter
- Mobile phone with latest SetApp version

For installing the communication options, you may also need the following:

- For Ethernet:
 - CAT5/6 twisted pair Ethernet cable with RJ45 connector
 - If using a CAT5/6 cable spool: RJ45 plug and RJ45 crimper
- For RS485:
 - Four- or six-wire shielded twisted pair cable
 - Watchmaker precision screwdriver set

Inverter Transport and Storage

Transport the inverter in its original packaging, facing up and without exposing it to unnecessary shocks. If the original package is no longer available, use a similar box that can withstand the weight of the inverter (refer to the inverter weight in the specification datasheet provided with the unit), has a handle system and can be closed fully.

Store the inverter in a dry place where ambient temperatures are -25° C to $+65^{\circ}$ C / -13° F to 149° F.



EV Charging Safety Instructions



WARNING!

Do not charge a vehicle indoors if it requires ventilation. Contact your EV service representative for information.



WARNING!

Automatic CCID (charge circuit interrupting device) reset provided.



WARNING!

Risk of electric shock. Do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.



CAUTION!

Do not use this product if there is any damage to the unit.



CAUTION!

Do not use an extension cord between the SolarEdge EV Charger Cable and the EV Charging Single Phase Inverter. You may use a conversion adapter only if it has been approved by SolarEdge.



NOTE

This product is intended for use with electric vehicles, however it operates as a PV inverter also when no charging cable is connected.



Chapter 2: Installing the Power Optimisers

Safety

The following notes and warnings apply when installing the power optimizers. Some of the following may not be applicable to smart models:

WARNING!



When modifying an existing installation, turn OFF the inverter ON/OFF/P switch, the Safety Switch (if applicable) and the AC circuit breaker on the main AC distribution panel.



CAUTION!

Power optimizers are IP68/NEMA6P rated. Choose a mounting location where optimizers will not be submerged in water.



CAUTION!

This unit must be operated according to the operating specifications provided



CAUTION!

Cutting the power optimizer input or output cable connector is prohibited and will void the warranty.



CAUTION!

All PV models must be connected to a power optimizer.

CAUTION!



If you intend to mount the optimizers directly to the modelor modele frame, first consult the model manufacturer for guidance regarding the mounting location and the impact, if any, on model warranty. Drilling holes in the model frame should be done according to the model manufacturer instructions.



CAUTION!

Installing a SolarEdge system without ensuring compatibility of the model connectors with the optimizer connectors may be unsafe and could cause functionality problems such as ground faults, resulting in inverter shut down. To ensure mechanical compatibility of the power optimizers' connectors with the PV model' connectors to which they are connected:

- Use identical connectors from the same manufacturer and of the same type on both the power optimizers and on the models; or
- Verify that the connectors are compatible in the following way:



- The model connector manufacturer should explicitly verify compatibility with the SolarEdge optimizer connector; and
- A third-party test report by one of the listed external labs (TUV, VDE, Bureau Veritas UL, CSA, InterTek) should be obtained, verifying the compatibility of the connectors.

For more information, refer to

https://www.solaredge.com/sites/default/files/optimizer-input-connector-compatibility.pdf

Installation Guidelines

- The minimum and maximum string length guidelines are stated in the power optimizer datasheets. Refer to the Designer for string length verification. The Designer is available on the SolarEdge website at https://www.solaredge.com/products/installer-tools/designer#/.
- Frame-mounted power optimizers are mounted directly on the module frame, regardless of racking system (rail-less or with rails). For installation of frame-mounted power optimizers, refer to http://www.solaredge.com/sites/default/files/installing_frame_mounted_power_optimizers.pdf.



- The power optimizer can be placed in any orientation.
- If connecting more modules than optimizer inputs in parallel, use a branch cable.Some commercial power optimizer models have a dual input.



- Position the power optimizer close enough to its module so that their cables can be connected.
- Make sure to use power optimizers that have the required output conductor length:
 - Do not use extension cables between a module and a power optimizer, between two modules connected to the same optimizer, or between two optimizers other than in the cases specified below.
 - You can use extension cables between power optimizers only from row to row, around obstacles or pathways within a row, and from the end of the string to the inverter, as long as the maximum distance is not exceeded.

NOTE



- Use at least 11 AWG/ 4 mm² DC cables.
- The total cable length of the string (excluding power optimizers' cables) should not exceed 1000ft./300 m from DC+ to DC- of the inverter.
- Completely shaded modules may cause their power optimizers to temporarily shut down. This will not affect the performance of the other power optimizers in the string, as long as the minimum number of unshaded power optimizers connected in a string of modules is met. If under typical conditions fewer than the minimum optimizers are connected to unshaded modules, add more optimizers to the string.
- To allow for heat dissipation, maintain a minimum of 2.5 cm / 1" clearance between the power optimizer and other surfaces, on all sides except the mounting bracket side

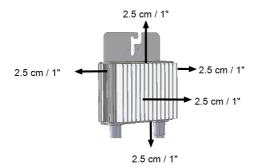


Figure 3: Power optimizer clearance

When installing modules in a confined space, for example, if installing Building-integrated photovoltaic (BIPV) modules, ventilation measures may be needed to



ensure the power optimizers are not be exposed to temperatures outside their specifications.

Step 1: Mounting the Power Optimisers

For each of the power optimizers⁽¹⁾:

- Determine the power optimizer mounting location and use the power optimizer mounting brackets to attach the power optimizer to the support structure. It is recommended to mount the power optimizer in a location protected from direct sunlight. For frame-mounted power optimizers follow the instructions supplied with the optimizers, or refer to https://www.solaredge.com/sites/default/files/installing_frame_mounted_power_optimizers.pdf.
- 2. If required, mark the mounting hole locations and drill the hole.

CAUTION!



Drilling vibrations may damage the power optimizer and will void the warranty. Use a torque wrench or an electric drill with adjustable clutch that meets the mounting torque requirements. *Do not* use impact drivers for mounting the power optimizer.

Do not drill through the power optimizer or through the mounting holes.

- 3. Attach each power optimizer to the rack using M6 (1/4") stainless steel bolts, nuts and washers or other appropriate mounting hardware. Apply torque of 9-10 N*m / 6.5-7 lb*ft.
- 4. Verify that each power optimizer is securely attached to the model support structure.
- 5. Record power optimizer serial numbers and locations, as described in *Reporting and Monitoring Installation Data* on page 44.

Step 3: Connecting Power Optimisers in Strings

You can construct parallel strings of unequal length, that is, the number of power optimizers in each string does not have to be the same. The minimum and maximum string lengths are specified in the power optimizer datasheets. Refer to the Designer for string length verification.



⁽¹⁾ Not applicable to smart models.



- 1. Connect the Minus (-) output connector of the string's first power optimizer to the Plus (+) output connector of the string's second power optimizer
- 2. Connect the rest of the power optimizers in the string in the same manner.



WARNING!

If using a dual-input power optimizer and some inputs are not used, seal the unused input connectors with the supplied pair of seals.

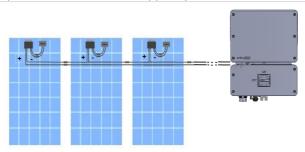


Figure 4: Power optimizers connected in series

3. If you intend to monitor the installation, using the monitoring platform, record the physical location of each power optimizer, as described in *Creating Logical and Physical Layout using Installation Information* on page 45.

Step 4: Verifying Proper Power Optimiser Connection

When a model is connected to a power optimizer, the power optimizer outputs a safe voltage of 1V (± 0.1 V). Therefore, the total string voltage should equal 1V times the number of power optimizers connected in series in the string. For example, if 10 power optimizers are connected in a string, then 10V should be produced.

Make sure the PVmodels are exposed to sunlight during this process. The power optimizer will only turn ON if the PV model provides at least 2W.

In SolarEdge systems, due to the introduction of poweroptimizers between the PV models and the inverter, the short circuit current I_{SC} and the open circuit voltage V_{OC} hold different meanings from those in traditional systems.

For more information about the SolarEdge system's string voltage and current, refer to the V_{OC} and I_{SC} in SolarEdge Systems Technical Note, available on the SolarEdge website at:

https://www.solaredge.com/sites/default/files/isc_and_voc_in_solaredge_sytems_technical_note.pdf

→ To verify proper power optimizer connection:



Measure the voltage of each string individually before connecting it to the other strings or to the inverter. Verify correct polarity by measuring the string polarity with a voltmeter. Use a voltmeter with at least 0.1V measurement accuracy.



NOTE

Since the inverter is not yet operating, you may measure the string voltage and verify correct polarity on the DC wires inside the Connection Unit.

For troubleshooting power optimizer operation problems, refer to *Power Optimiser Troubleshooting* on page 64.



Chapter 3: Installing the Inverter

Install the inverter either before or after the models and power optimizers have been installed.



CAUTION!

Do not rest the connectors at the bottom of the inverter on the ground, as it may damage them. To rest the inverter on the ground, lay it on its back.

Inverter Package Contents

- One inverter with Connection Unit
- Mounting bracket kit
- Connection Unit sealing cover (if applicable, for use in case of inverter replacement)
- Installation guide

Identifying the Inverter

Refer to the sticker on the inverter that specifies its Serial Number and its Electrical Ratings. Provide the serial number when contacting SolarEdge support. The serial number is also required when opening a new site in the monitoring platform.

Inverter Interfaces

The following figures show the inverter and Connection Unit connectors and interfaces.

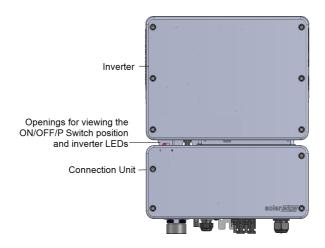






Figure 5: Inverter and Connection Unit interfaces

Connection Unit Interface

- EV Charger cable connector: Used for connecting the EV charger cable to the inverter
- EV Charger LED indicator. Three LEDs indicate the EV Charger statuses.



Figure 6: LEDs

The following table lists the LED indications when the EV Charger Cable is connected to the inverter and activated (refer to the EV Charger Cable Installation Guide supplied with the EV Charger Cable):

| Color | Description |
|----------|--|
| All LEDs | OFF - No AC power |
| Red | ON - Error |
| Blue | ON - the EV Charger is communicating with the inverter |
| blue | OFF - the EV Charger is not communicating with the inverter |
| | ON - Charging |
| Green | $\mathbf{Blinking}^{(1)}$ - the EV Charger is plugged in but not charging |
| | Flickering ⁽²⁾ - the EV Charger is ready to charge but not plugged in |

⁽¹⁾Lights ON for 1000mS and OFF for 1000mS

⁽²⁾ Lights ON for 100mS and OFF for 5000mS



- AC output / input : For connection of the AC grid
- DC input (MC4 connectors): For connection of the PV installation
- Communication gland: For connection of inverter communication options. Refer to Setting Up Communication to the Monitoring Platform on page 47 for more information.
- EV Charger pushbutton: Pressing the button on the Connection Unit has the following functionality:
 - For a system with scheduled charging: Start charging immediately (not during charging scheduled times). For setting a charging schedule, refer to the EV Charger Cable Installation Guide (supplied with the EV Charger Cable).
 - In case of an error, the system re-tests after 15 minutes. Pressing the pushbutton performs the re-test immediately.

Inverter Interface

- ON/OFF/P switch: Turning this switch ON starts the operation of the power optimizers, enables power production and allows the inverter to begin exporting power to the utility grid. Turning it OFF reduces the power optimizer voltage to a low safety voltage and inhibits exportation of power. When this switch is OFF, the inverter control circuitry remains powered up.
- Inverter LED indicator (See Figure 6): Indicate the inverter statuses as described in the following table:

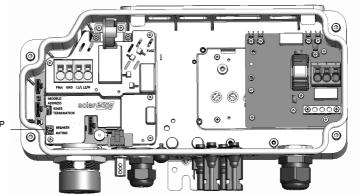
| Color | Description | Functionality | | |
|-------------|--|--|--|--|
| All LEDs to | All LEDs turn on while the inverter is being configured. | | | |
| | On - The inverter is producing power. | | | |
| Green | Power production | Blinking - Standby mode. The inverter is in Standby mode until its working voltage is reached. The inverter then enters Production mode and produces power. Off - The inverter is not producing power. This may be during Night mode, when the inverter ON/OFF/P switch is OFF or when an error occurs. | | |



| Color | Description | Functionality |
|-------|-------------------------------------|--|
| Blue | Communication and inverter shutdown | Blinking: - Monitoring information is being received from a power optimizerThe inverter is being shut down. |
| Red | Error | On - There is an error. Refer to <i>Errors and Troubleshooting</i> on page 58 for more information. Blinking - The inverter is being shut down. |

DIP Switches

Set the circuit breaker rating DIP switches (see Figure 7).



Circuit breaker rating DIP switches

Figure 7: Connection Unit with EV Charger internal interfaces

→ To set the circuit breaker ratings:

Use the circuit breaker rating DIP switches to set circuit breaker ratings.

| Circuit Breaker Rating | DIP Switch Settings | | Maximum Allowed |
|------------------------|---------------------|-----------|----------------------|
| | 1 (left) | 2 (right) | AC Current from Grid |
| 20 A | OFF | OFF | 16 A |
| 25 A | ON | OFF | 20 A |
| 32 A | OFF | ON | 25A |
| 40 A | ON | ON | 32 A |



Buzzer

The EV charger includes a buzzer with the following indications:

| Event | Buzzer Indication |
|-----------------|-----------------------------|
| Connected to EV | 1 short beep |
| Charging starts | 2 short beeps + 1 long beep |
| Error | 5 beeps |

Mounting the Inverter

The inverter is supplied with a mounting bracket kit:

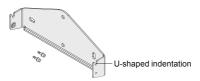


Figure 8: Mounting bracket



NOTE

Make sure the mounting surface or structure can support the weight of the

CAUTION!



SolarEdge inverters and power optimizers can be installed at a minimum distance of 50 m/ 164 ft from the shoreline of an ocean or other saline environment, as long as there are no direct salt water splashes on the inverter or power optimizer.

- 1. Determine the inverter mounting location, on a wall, stud framing or pole. It is recommended to mount the inverter in a location protected from direct sunlight.
- 2. To allow proper heat dissipation, maintain the following minimum clearance areas between the inverter and other objects:



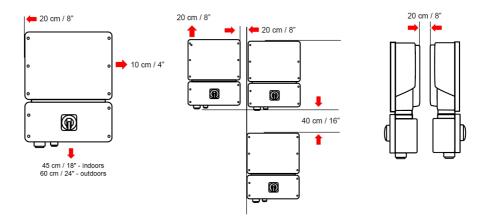


Figure 9: Clearance areas

- 20 cm (8") from the top of the inverter.
- At least 18" (45 cm) from the bottom of the inverter if installing it indoors, 24" (60 cm) if outdoors; if conduit entry to the Connection Unit will be from the bottom, leave sufficient clearance for the conduits as well.
- 10 cm (4") from the right and left of the inverter.
- 3. Position the mounting bracket against the wall/ pole and mark the drilling hole locations (refer to for inverter and mounting bracket dimensions).
- 4. Drill the holes and mount the bracket. Verify that the bracket is firmly attached to the mounting surface.
- 5. Hang the inverter on the bracket:
 - a. Lift the inverter from the sides, or hold it at the top and bottom of the inverter to lift the unit into place.
 - b. Lower the inverter onto the U-shaped indentations, as shown below. Let the inverter lay flat against the wall or pole.
 - c. Insert the two supplied screws through the outer heat sink fin on both sides of the inverter and into the bracket. Tighten the screws with a torque of 4.0 N*m / 2.9 lb.*ft.



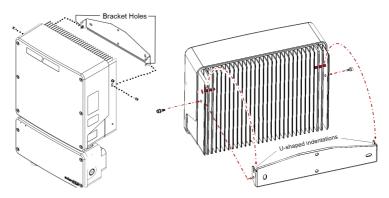


Figure 10: Hanging the inverter on the brackets

6. Optionally, secure the Connection Unit bracket to the wall/pole, using 3 screws:



NOTE

In case of inverter replacement with the Connection Unit still mounted, it is recommended to use all 3 holes.

a. Mark the location of the bracket screw for the Connection Unit, and optionally the two additional bracket holes.

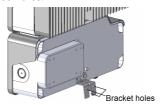


Figure 11: Connection Unit bracket

- b. Remove the inverter from the wall/ pole.
- c. Drill the hole for the Connection Unit bracket.
- d. Hang the inverter on the mounted brackets.
- e. Fasten the Connection Unit bracket using a standard bolt.
- 7. Insert the screws at the top of the inverter brackets and fasten the brackets together.
- 8. Verify that all the brackets are firmly attached to the mounting surface.



Chapter 4: Connecting the AC and the Strings to the Connection Unit

This chapter describes how to:

- Connect the Connection Unit to the AC grid, and to the PV strings.
- If required connect additional grounding, for example for installations in locations requiring earth rod.

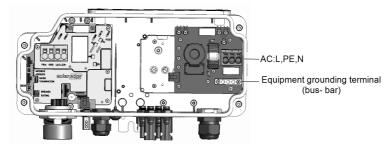


Figure 12: Inside the Connection Unit

- → To connect the AC grid and grounding to the Connection Unit:
- 1. Turn OFF the AC circuit breaker.
- 2. Open the Connection Unit cover: Release the four Allen screws and carefully move the cover horizontally before lowering it.

\wedge

CAUTION!

When removing the cover, make sure not to damage internal components. SolarEdge will not be held responsible for any components damaged as a result of incautious cover removal.

3. Strip the required length of the external and internal cables insulation.

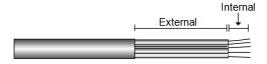


Figure 13: Insulation stripping – AC



4. Open the AC cable gland and insert the cable through the AC gland.

WARNING!



Turn OFF the AC before connecting the AC terminals. If connecting equipment grounding wire, connect it before connecting the AC Line and Neutral wires.

5. Connect the AC wires according to the labels on the terminal block.

| Connection Unit | | |
|--------------------------------|---------------------|---|
| Wire type | Connect to terminal | 000-N |
| Line | L | |
| PE (grounding ⁽¹⁾) | | L (PE) |
| Neutral | N | Figure 14: Connection Unit AC Terminals |

- 6. Check that the wires are fully inserted and cannot be pulled out easily.
- 7. Tighten the AC cable gland with a torque of 2.8-3.3 N*m
- 8. Verify that there are no unconnected wires to the inverter and that the unused terminal screws are tightened.

→ To connect additional grounding:

- 1. Repeat steps 1-3 from the previous procedure.
- 2. Open the AC cable gland and insert the grounding cable through the AC gland.
- 3. Strip 8mm of the grounding wire insulation (see Figure 13).
- 4. Insert the grounding cable to the equipment grounding bus-bar (see Figure 12).
- 5. Tighten the bus-bar screw with a torque of: 3.4 N*M

 $[\]begin{tabular}{l} (1) For installations in the UK you must comply with BS7671:2018 sections 712 and 722. \end{tabular}$



→ To connect the strings to the Connection Unit with MC4 connectors:

Connect the DC connectors of each string to the DC+ and DC- connectors according to the labels on the Connection Unit.



Figure 15: Connection Unit with MC4 Connectors



Selecting a Residual Current Device (RCD)

IMPORTANT SAFETY FEATURE



All SolarEdge inverters incorporate a certified internal Residual Current Device (RCD) in order to protect against possible electrocution and fire hazard in case of a malfunction in the PV array, cables or inverter. There are two trip thresholds for the RCD as required for certification (DIN VDE 0126-1-1). The default value for electrocution protection is 30 mA, and for slow rising current is 300 mA.

If an external RCD is required by local regulations, check which type of RCD is required for the relevant electric code. Install the residual-current device (RCD) in accordance with the applicable local standards and directives. SolarEdge recommends using a type-A RCD. The recommended RCD value is 100 mA or 300 mA unless a lower value is required by the specific local electric codes. When required by local regulations, the use of an RCD type B is permitted.



NOTE

For multiple inverters, an RCD per inverter is required.

In installations where the local electric code requires an RCD with a lower leakage setting, the discharge current might result in nuisance tripping of the external RCD. The following steps are recommended to avoid nuisance tripping of the external RCD:

- Select the appropriate RCD for correct operation of the installation: An RCD with a rating of 30 mA may actually trip at a leakage as low as 15 mA (according to IEC 61008). High quality RCDs will typically trip at a value closer to their rating.
- Configure the trip voltage of the inverter's internal RCD to a lower value than the trip current of the external RCD. The internal RCD will trip if the current is higher than the allowed current, but because the internal inverter RCD automatically resets when the residual currents are low it saves the manual reset.

For detailed information, refer to the RCD Selection for SolarEdge Inverters Application Note, available on the SolarEdge website at http://www.solaredge.com/sites/default/files/application_note_ground fault_rcd.pdf.





Chapter 5: Activating, Commissioning and Configuring the System

You can connect communication options at this stage, as described in *Setting Up Communication to the Monitoring Platform* on page 47.

Once all connections are made, the system should be activated and commissioned using the Inverter SetApp mobile application. You can download the app from the Apple App Store and Google Play prior to reaching the site.









Internet connection is required for the download and for the one-time registration, however not required for using the SetApp.

Step 1: Activating the Installation

During system activation, a Wi-Fi connection is created between the mobile device and the inverter and the system firmware is upgraded.

Before activation - download, register (first time only) and log-in to SetApp on your mobile device. Internet connection is required for the download and for the one-time registration. Verify that the application is updated with the latest version.

→ To activate the inverter:

- 1. Turn ON the AC circuit breaker on the main distribution panel.
- 2. Move the Connection Unit (if applicable) switch to the ON position.
- Open SetApp and follow the instructions on the screen (scan the inverter bar-code; move the ON/OFF/P switch to P position and release within 5 sec. back to ON (1) position). SetApp creates a Wi-Fi connection, upgrades the inverter CPU firmware and activates the inverter.



- 4. When the activation is complete, do one of the following:
 - Select Activate Another Inverter to continue activating additional inverters.
 - Select Start Commissioning for pairing and other system configuration. The Commissioning screen is displayed. Refer to the next section for more information.

Step 2: Commissioning and Configuring the Installation

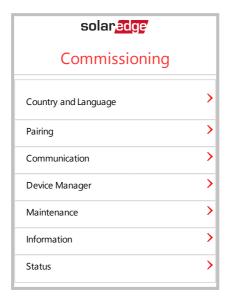
This section describes how to use the SetApp menus for commissioning and configuring the inverter settings.

Menus may vary in your application depending on your system type.

→ To access the Commissioning screen:

Do one of the following:

During first time installation: Upon Activation completion, in the SetApp, tap Start Commissioning. The main Commissioning menu screen is displayed.



If the inverter has already been activated and commissioned:



- If not already ON turn ON AC to the inverter by turning ON the circuit breaker on the main distribution panel.
- Open SetApp and follow the instructions on the screen (scan the inverter barcode; move the ON/OFF/P switch to P position (for less than 5 sec) and release).

The mobile device creates a Wi-Fi connection with the inverter and displays the main Commissioning screen.

In the main menus, tap the menu red arrows (>) to perform the system commissioning or configuration task. Tap the **Back** arrow (<) to return to the previous menu.

The next sections provide more information about configuration options (in addition to **Country and Language** and **Pairing**, described in *Step 2: Commissioning and Configuring the Installation* on page 32).

Setting Country and Language

- 1. From the Commissioning screen select Country and Language.
- 2. From the **Country** drop-down list, select the required country setting.

WARNING!



The inverter must be configured to the proper setting in order to ensure that it complies with the country grid code and functions properly with the country grids.

- 3. From the Language drop-down list, select the language.
- 4. Tap Set Language.

Pairing

- 1. From the main menu, select Pairing.
- 2. Tap Start Pairing.
- When Pairing Complete is displayed, the system startup process begins:
 Since the inverter is ON, the power optimizers start producing power and the inverter starts converting AC.



WARNING!

When you turn ON the inverter ON/OFF/P switch, the DC cables carry a high voltage and the power optimizers no longer output a safe output.



When the inverter starts converting power after the initial connection to the AC, the inverter enters Wakeup mode until its working voltage is reached. This mode is indicated by the flickering green inverter LED.

When working voltage is reached, the inverter enters Production mode and produces power. The steadily lit green inverter LED indicates this mode.

4. Tap **OK** to return to the main menu.

Communication

Communication settings can be configured only after communication connections are complete. Refer to Setting Up Communication to the Monitoring Platform on page 47.

- 1. Select the **Communication** menu to define and configure the following:
 - The communication option used by the inverter to communicate with the monitoring platform.
 - The communication option used to communicate between multiple SolarEdge devices or other external non-SolarEdge devices, such as electricity meters or loggers.
- 2. Tap the Server red arrow to set the communication method to be used for communication between devices and the SolarEdge monitoring platform. The default is LAN.



NOTE

The Server menu shows only the communication options installed in the inverter.

For detailed information about all the configuration options, refer to the Communication Options Application Note, available on the SolarEdge website at https://www.solaredge.com/sites/default/files/solaredgecommunication_options_application_note_v2_250_and_above.pdf.



Power Control

Power control options are detailed in the Power Control Application Note, available on the SolarEdge website at https://www.solaredge.com/sites/default/files/application_note_power_ control_configuration.pdf.



The Grid Control option may be disabled. Enabling it opens additional options in the menu.



The Energy Manager option is used for setting power export limitation, as described in the *Export Limitation Application Note*, available on the SolarEdge website at https://www.solaredge.com/sites/default/files/feed-in_limitation_application_note.pdf.



Device Manager

From the **Commissioning** menu, select **Device Manager** to configure various system Smart Energy Management devices.

For more information refer to https://www.solaredge.com/products/device-control#/.

Maintenance

From the **Commissioning** menu, select **Maintenance** to configure various system settings, as described below.

- Date and Time: Set the internal real-time clock. If connected to the monitoring platform, the date and time are set automatically and only time zone should be set.
- Reset Counters: Resets the accumulated energy counters that are sent to the monitoring platform.
- Factory Reset: Performs a general reset to the default device settings.
- Firmware Upgrade: Perform a software upgrade.

isolation_fault_troubleshooting.pdf.

 Diagnostics: Displays the Isolation status and power optimizer status screens. Refer to https://www.solaredge.com/sites/default/files/application_note



- Activate Standby Mode: Enables/disables Standby Mode for remote commissioning.
- Board Replacement: Backs up and restores the system parameters, including energy counters; Used during board replacement according to the instructions supplied with replacement kits.

Information

From the **Commissioning** menu, select **Information** to view and set various system settings, as described below.



- CPU Version: The communication board firmware version
- DSP 1/2 Version: The digital board firmware version



NOTE

Please have these numbers ready when you contact SolarEdge Support.

- Serial Number: The inverter serial number as appears on the enclosure sticker
- **Error Log**: Displays the last five errors, and enables resetting (clearing) the log
- Warning Log: Displays the last five warnings, and enables resetting (clearing) the log

Step 3: Verifying Proper Activation and Commissioning

- 1. Select **Information** and verify that the correct firmware versions are installed on each inverter.
- 2. Select **Status** and verify that inverter is operating and producing power (see also *Viewing System Status* on page 37).
- 3. Verify that additional configurations were properly set by viewing the relevant Status screens.
- 4. Verify that the green inverter LED is steadily lit.

Your SolarEdge power harvesting system is now operational.



Viewing System Status

During normal operation, the **Status** screen displays all the inverter settings and operation status. Scroll up or down to display various status parameters as described in the following sections.

The LED indication provides more information about system performance; Refer to *Inverter Interfaces* on page 20

→ To access the Status screen:

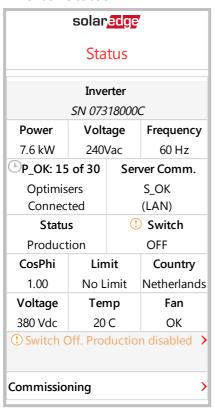
From the **Commissioning** menu select **Status**. The main inverter Status screen is displayed (see below).

A red or orange icon (for example: ①) may appear at the top left corner of a status cell, indicating an error. The color indicates error severity (red is top severity). The error description or information appears on the screen. Tap the error line for more information and troubleshooting instructions, and refer to *Errors and Troubleshooting* on page 58.

A gray clock icon () may appear at the top left corner of a status cell, indicating a temporary status, such as a connection process. When the process is complete, the icon disappears and a constant status message is displayed.



Main Inverter Status



- **Inverter**: The inverter serial number
- Power: The AC output power
- Voltage (Vac): The AC output voltage
- **Frequency**: The AC output frequency
- P_OK: xxx of yyy: There is a connection to the power optimizers and at least one power optimizer is sending monitoring data. XXX is the number of power optimizers for which telemetries have been received in the last two hours. YYY is the number of paired power optimizers identified during the most recent pairing process. If XXX and YYY are not equal, there may be a problem in one or more power optimizers.



- S_OK: The connection to the monitoring platform. (Server Connected appears only if the inverter is connected to the monitoring platform).
- Status: The inverter operation status: Off, Not Paired, Night Mode, Error, Pairing, or Production.
- Switch: Indicates the position of the inverter ON/OFF/P switch: On, Off, or P position.
- CosPhi: Indicates the ratio between active and reactive power. A negative value indicates a lagging CosPhi.
- For more information, refer to the Power Control Application Note, available on the SolarEdge website at https://www.solaredge.com/sites/default/files/application_note_ power_control_configuration.pdf.

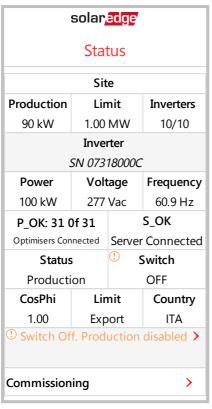


- Limit: The inverter maximum output power
- Country: The selected country and grid setting
- Voltage (Vdc): The DC input voltage
- Temp (°C or °F): The inverter heat sink temperature



Site Status

The Site status screen shows the accumulated status of all inverters connected to a master inverter in a chain (bus) and the master inverter status.



- Site status:
 - Production: The AC output power
 - Limit: Limitation setting (Export or Production)
 - Inverters: Number of connected inverters in the cluster, including the master



Communication Status

This screen displays the status of connection option(s): LAN, RS485, Wi-Fi, cellular or ZigBee Plug-in.

| Communication | | |
|---------------|---------|----------|
| LAN | RS485-1 | RS485-2 |
| Connected | Modbus | SE Slave |
| | 2 of 2 | None |
| Cellular | Wi-Fi | ZigBee |
| N/A | NC | NC |

For each communication option, one of the following statuses is displayed:

- Connected: The inverter established a successful connection and communication with the specified server port
- NC: Not Connected
- S_OK: The connection to the monitoring platform is successful (should appear only if the is connected to the server)
- N/A : Not Applicable
- x of y: Number of devices connected out of all devices
- Temporarily displayed (with a Oclock sign):
 - Initializing communication
 - Connecting to a network
 - Connecting to SolarEdge servers
- Error message (with the ! sign)



Inverter Energy Status

Displays the total energy produced during the last day, month, year and since inverter installation.

| Inverter Energy | | |
|--------------------------------------|------------|-----------|
| Today | This Month | This Year |
| 45 kWh | 1.14 MWh | 13.68 MWh |
| Today | This Month | This Year |
| 45 kWh | 1.14 MWh | 13.68 MWh |
| Total: 41.03 MWh Total: 41.03 MWh | | |

- Today: Since midnight
- This Month: Since 1st of the current month
- This Year: Since January 1st
- Total (Wh): The inverter total energy. If an external meter is installed, the value displayed in this line depends on the meter type connected to the inverter and its location:
 - If a bidirectional meter is connected at the consumption point, this value is the consumed energy.
 - If the meter is installed at the production point, this value is the energy produced by the site.
 - If the meter is installed at the grid connection point, this value is the energy exported to the grid.



Meter Status

| Meters | | | |
|---------------------|--------------|--|--|
| Producti | on Meter | | |
| SN: XX | XXXXXX | | |
| RS485-2 | Status | | |
| Modbus ID #2 | OK | | |
| Power | Energy | | |
| 7.60 kW | 13.68MWh | | |
| Export Meter | | | |
| SN: XX. | SN: XXXXXXXX | | |
| GPIO S0 meter | | | |
| 1000 pulses per kWh | | | |
| Power | Energy | | |
| 7.60 kW | 13.68MWh | | |

- Type and function: Displays the meter functionality (Production, Export, Import, Export+Import).
- Status: Displays OK if the meter is communicating with the inverter.
- <Error message>: If there is a meter error, it is displayed in this line.
- Power: Depending on the meter type connected to the inverter, this line displays the exported or imported power.
- Energy: The total energy read by the meter. The value displayed in this line depends on the meter type connected to the inverter and its location:
 - If a bidirectional meter is connected at the consumption point, this value is the consumed energy.
 - If the meter is installed at the production connection point, this value is the energy produced by the site.
 - If the meter is installed at the grid connection point, this value is the energy exported to the grid.





This data is accumulated according to an internal real-time clock.

EV Charging Status

When the EV charger is activated, this screen displays the EV charging status, according to the charging mode.

| solar <mark>edge</mark> | | | |
|-------------------------|----------------------|---------|----------|
| Status | | | |
| Inverter Energy | | | |
| Today | This Month This Year | | |
| 45 kWh | 1.14 Wh 13.68 Wh | | 13.68 Wh |
| | Total 4 | 1.03 MW | h |
| | EV C | harger | |
| Car Charger | | | |
| Charging 3.81 kW | | | |
| Energy Added 163 Wh | | | |

- **EV / Car Status**: Connected / Disconnected / Charging
- Charger: Charging power x.xkW / Ready / Initializing
- **Energy Added**: 0 999 kWh added to the EV battery. After disconnecting the EV charger the last charged energy is displayed.

Reporting and Monitoring Installation Data





Monitoring the site requires connecting the inverter to the monitoring platform, using any of the wired or wireless options available from SolarEdge. Refer to Setting Up Communication to the Monitoring Platform on page 47.

The Monitoring Platform

The monitoring platform provides enhanced PV performance monitoring and yield assurance through immediate fault detection and alerts at the model, string and system level.



Using the platform, you can:

- View the latest performance of specific components.
- Find under-performing components, such as models, by comparing their performance to that of other components of the same type.
- Pinpoint the location of alerted components using the physical layout.

The monitoring platform enables accessing site information, including up-to-date information viewed in a physical or logical view:

- Logical Layout: Shows a schematic tree-layout of the components in the system, such as: inverters, strings, models, meters and sensors, as well as their electrical connectivity. This view enables you to see which models are connected in each string, which strings are connected to each inverter, and so on.
- Physical Layout: Provides a bird's eye view of the actual placement of models in the site, and allows pinpoint issues to the exact location of each model on a virtual site map.

If you do not report the mapping of the installed power optimizers, the monitoring platform will show the logical layout indicating which power optimizers are connected to which inverter, but will not show strings or the physical location of power optimizers.

The monitoring platform includes a built-in help system, that guides you through the monitoring functionality.

For more information, refer to https://www.solaredge.com/products/pv-monitoring#/.



Creating Logical and Physical Layout using Installation Information

To display a logical layout, insert the inverter serial number in the new site created in the monitoring platform. When the communication between the inverter and the monitoring server is established, the logical layout is displayed.

To display a physical layout, you need to map the locations of the installed power optimizers. To map the locations, use one of the methods described in the next sections.

Designer

Designer recommends inverter and power optimizer selection per site size and enables report generation. You can create a project in Designer and export the site design with the string layout to the monitoring platform.

solaredge

For more information, refer to https://www.solaredge.com/products/installer-tools/designer#/.

Mapper Application

Use the Mapper smart phone application to scan the power optimizer and inverter 2D bar-codes and create a virtual map of a PV site for enhanced monitoring and easier maintenance.

The Mapper application is integrated with the monitoring platform and enables:

- Simple on-site registration of new systems.
- Creating, editing and verifying system physical layout.
- Scanning and assigning the power optimizer serial number to the correct model in the system physical layout.

For detailed information, refer to the *Mapper* demo movies:

- Creating new sites using the Mapper mobile application
- Mapping existing sites using the Mapper mobile application

Physical Layout Editor

- If you are a registered installer, access the monitoring platform site creation page at https://monitoring.solaredge.com/solaredge-web/p/createSelfNewInstaller.
- 2. Fill out all required information in the screen, which includes information about your installation, as well as details about its logical and physical mapping.

Using a Paper Template

Fill out the Physical Layout Template (downloadable from the SolarEdge website http://www.solaredge.com/files/pdfs/physical-layout-template.pdf) using the detachable 2D barcode stickers on each power optimizer. Once the form is completed, use the Mapper to scan the 2D codes and create the map in the monitoring platform. Optionally, you can send the sticker sheet to SolarEdge Support for physical layout creation.











Chapter 6: Setting Up Communication to the Monitoring Platform

The inverter sends the following information to the monitoring platform:

- Power optimizer information received via the DC power lines (the PV output circuit)
- Inverter information
- Information of any other connected devices
- Car charging information

This chapter describes how to set up communication between:

- The inverter and the monitoring platform through the Internet (wired/ wireless)
- Multiple inverters for a master/slave configuration

Communication setup is not required for power harvesting, however it is needed for using the monitoring platform and for first time charging and activating the cable.



IOTE

It is recommended to connect communication connections before connecting the AC, for easier access to the communication board.

CAUTION!



When connecting the communication cables, make sure that the ON/OFF/P switch at the bottom of the inverter is turned OFF, and the AC is turned OFF.

When configuring the communication parameters, make sure that the ON/OFF/P switch (and the switch of the Connection Unit if applicable) is OFF, and the AC is turned ON.

Communication Options

The following types of communication can be used to transfer the monitored information from the inverter to the monitoring platform.

Only communication products offered by SolarEdge are supported.

Ethernet

Ethernet is used for a LAN connection. For connection instructions refer to *Creating an Ethernet (LAN) Connection* on page 52

RS485

The following RS485 ports are available:



- RS485-1: Connects to the internal EV Charger circuit and (optionally) for connecting other ModBus devices on the same bus, such as external meters.
- RS485-2: Enables connection of multiple SolarEdge devices and of non-SolarEdge devices over the same bus.

For connection instructions refer to Creating an RS485 Bus Connection on page 55

Wi-Fi

This communication option enables using a Wi-Fi connection for connecting to the monitoring platform.

The Wi-Fi access point is built into the inverter. An antenna is required and available from SolarEdge for connection to the monitoring platform.

Cellular

This wireless communication option (purchased separately) enables using a cellular connection to connect one or several devices (depending on the data plan used) to the monitoring platform.



The Cellular Plug-in is provided with a user manual, which should be reviewed prior to connection. Refer to

https://www.solaredge.com/sites/default/files/cellular-plug-in-for-setapp-installation-guide.pdf



Communication Connectors

A communication gland with multiple openings is used for connection of the various communication options. The table below describes the functionality of each gland opening. Unused openings should remain sealed.

| Opening for cable size (diameter) | Connection type |
|-----------------------------------|--|
| 2.5 - 5 mm | RS485 |
| 4.5 - 7 mm, with cut | Ethernet (CAT5/6) |
| 2 - 4 mm, with cut | Antenna cable for wireless communication |



Figure 16: Communication Gland



The communication board has a standard RJ45 terminal block for Ethernet connection, a 6-pin terminal block for RS485 connection, and an 8-pin connector for power control devices.

The SolarEdge ZigBee or Wi-Fi Plug-in and the GSM Plug-in can be connected to the communication board for optional wireless connection.

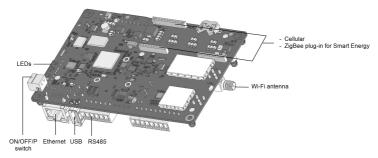


Figure 17: Communication board connectors



Removing the Inverter Cover

- 1. Switch the inverter ON/OFF/P switch to OFF. Wait 5 minutes for the capacitors to discharge.
- 2. Turn the Safety Switch (if applicable) to OFF.
- 3. Disconnect the AC to the inverter by turning OFF the circuit breakers on the distribution panel.
- 4. Open the Allen screws of the inverter cover and carefully pull the cover horizontally before lowering it.
- 5. Open the inverter cover (see Figure 18).

CAUTION!



When removing the inverter cover, make sure not to damage the internal components. SolarEdge will not be held responsible for any components damaged as a result of incautious cover removal.

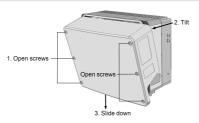


Figure 18: Removing the inverter cover

Removing the Connection Unit Cover

- 1. Turn OFF the AC breaker of the distribution panel and the safety switch (if applicable).
- 2. Open the Connection Unit cover: Release the four Allen screws and remove the cover.

CAUTION!



When removing the Connection Unit cover, make sure not to damage the internal components. SolarEdge will not be held responsible for any components damaged as a result of incautious cover removal.



Creating an Ethernet (LAN) Connection

This communication option enables using an Ethernet connection to connect the inverter to the monitoring platform through a LAN.

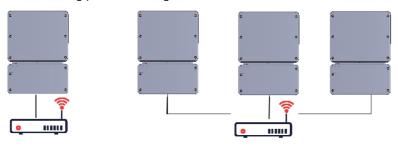


Figure 19: Example of Ethernet connection

Ethernet cable specifications:

- Cable type a shielded Ethernet cable (Cat5/5E STP) may be used
- Maximum distance between the inverter and the router 100 m/ 330 ft.

NOTE



If using a cable longer than 10 m / 33 ft in areas where there is a risk of induced voltage surges by lightning, it is recommend to use external surge protection devices.



For details refer to:

http://www.solaredge.com/files/pdfs/lightning_surge_ protection.pdf.

→ To connect the Ethernet cable:

- 1. Remove the inverter cover as described in *Removing the Inverter Cover* on page 51.
- 2. Open the communication gland.



CAUTION!

The gland includes a rubber waterproof fitting, which should be used to ensure proper sealing.

- 3. Remove the plastic seal from one of the large openings.
- 4. Remove the rubber fitting from the gland and insert the CAT5/6 cable through the gland and through the gland opening in the inverter.
- 5. Push the cable into the cut opening of the rubber fitting.



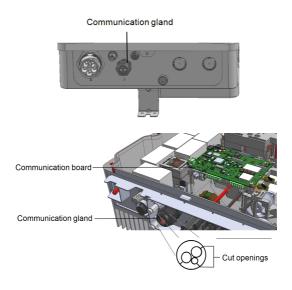


Figure 20: Communication gland and rubber fitting

CAT5/6 standard cables have eight wires (four twisted pairs), as shown in the diagram below. Wire colors may differ from one cable to another. You can use either wiring standard, as long as both sides of the cable have the same pin-out and color-coding.

| RJ45 Pin # | Wire Color ⁽¹⁾ | | 10Base-T Signal | |
|--------------------------|---------------------------|--------------|-------------------|--|
| IV I J ΓIII π | T568B | T568A | 100Base-TX Signal | |
| 1 | White/Orange | White/Green | Transmit+ | |
| 2 | Orange | Green | Transmit- | |
| 3 | White/Green | White/Orange | Receive+ | |
| 4 | Blue | Blue | Reserved | |
| 5 | White/Blue | White/Blue | Reserved | |
| 6 | Green | Orange | Received- | |
| 7 | White/Brown | White/Brown | Reserved | |
| 8 | Brown | Brown | Reserved | |

⁽¹⁾ The inverter connection does not support RX/TX polarity change. Supporting crossover Ethernet cables depends on the switch capabilities.



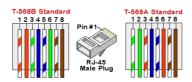


Figure 21: Standard cable wiring

- 6. Use a pre-crimped cable to connect via gland #1 to the RJ45 plug on the inverter's communication board or, if using a spool of cable, connect as follows:
 - a. Insert the cable through the gland.
 - b. Remove the cable's external insulation using a crimping tool or cable cutter and expose eight wires.
 - c. Insert the eight wires into an RJ45 connector, as described in Figure 21
 - d. Use a crimping tool to crimp the connector.
 - e. Connect the Ethernet connector to the RJ45 port on the communication board.

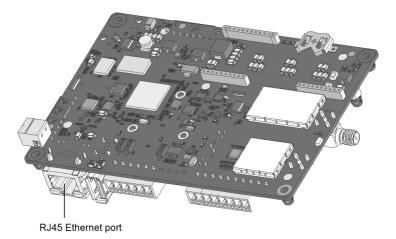


Figure 22: The RJ45 Ethernet connection

- 7. For the switch/router side, use a pre-crimped cable or use a crimper to prepare an RJ45 communication connector: Insert the eight wires into the RJ45 connector in the same order as above (Figure 21).
- 8. Connect the cable RJ45 connector to the RJ45 port of the Ethernet switch or router. You can connect more than one inverter to the same switch/router or to different switches/routers, as needed. Each inverter sends its monitored data independently to the SolarEdge monitoring platform.



- 9. The inverter is configured by default to LAN. If reconfiguration is required:
 - a. Make sure the ON/OFF/P switch is OFF.
 - b. Turn ON the AC to the inverter by turning ON the circuit breaker on the main distribution panel.
 - c. Configure the connection as described in *Communication* on page 34.

NOTE



If your network has a firewall, you may need to configure it to enable the connection to the following address:

- Destination Address: prod.solaredge.com
- TCP Port: 22222 (for incoming and outgoing data)
- 10. Verify the connection, as described in *Verifying the Connection* on page 57.

Creating an RS485 Bus Connection

The RS485 option enables creating a bus of connected inverters, consisting of up to 31 slave inverters and 1 master inverter. Using this option, inverters are connected to each other in a bus (chain), via their RS485 connectors. The first and last inverters in the chain must be terminated as described on page 55.

RS485 wiring specifications:

- Cable type: Min. 3-wire shielded twisted pair (a shielded Ethernet cable (Cat5/5E STP) may be used)
- Wire cross-section area: 0.2- 1 mm²/ 24-18 AWG (a CAT5 cable may be used)
- Maximum nodes: 32
- Maximum distance between first and last devices: 1 km /3300 ft.



NOTE

If using a cable longer than 10 m/ 33 ft in areas where there is a risk of induced voltage surges by lightning, it is recommend to use external surge protection devices. For details refer to: https://www.solaredge.com/sites/default/files/lightning_surge_ protection.pdf.





If grounded metal conduit are used for routing the communication wires, a lightning protection device is not required.

If not using surge protection, connect the grounding wire to the first inverter in the RS485 chain; make sure the grounding wire is not in contact with other wires. For inverters with a Connection Unit, connect the grounding wire to the grounding bus-bar in the Connection Unit.

→ To connect to the monitoring platform:

- 1. Designate a single inverter as the connection point between the RS485 bus and the monitoring platform. This inverter will serve as the master inverter.
- 2. Connect the master to the monitoring platform via the LAN option (refer to *Creating* an Ethernet (LAN) Connection on page 52) or any of the other options.

→ To configure the RS485 bus:

All inverters are configured by default as slaves. To configure the master:

- 1. Verify the ON/OFF/P switch is OFF.
- 2. Verify that AC is on.
- 3. Use SetApp to access the **Commissioning** menu screen as described in Communication on page 34.
- 4. From the Commissioning menu tap Communication. The Communication screen is displayed.
- 5. Select the following to configure the connection:
 - ✓ Server → LAN, Cellular or Wi-Fi
 - RS485-2 → Protocol → SolarEdge → SolarEdge Master
 - RS485-2 → Slave Detect

The system starts automatic detection of the slave inverters connected to the master inverter. The inverter should report the correct number of slaves. If it does not, verify the connections and terminations.

6. To check the slave IDs and last communication time, select RS4852 → Slave List.

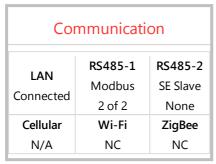


7. Verify the connection of the master to the monitoring platform, as described in the next section.

Verifying the Connection

After connecting and configuring a communication option, perform the following steps to check that the connection to the monitoring server has been successfully established.

- 1. Check that **S_OK Server Connected** status appears in the main inverter section.
- Scroll down to the Communication section and check that the communication options are as required. For more information refer to *Communication Status* on page 41.





Chapter 6: Errors and Troubleshooting

This appendix describes general system problems, and how to troubleshoot them. For further assistance, contact SolarEdge Support.

Identifying Errors

Errors may be indicated in various system interfaces: On the inverter bottom panel, a red LED indicates an error. In the monitoring platform and SetApp, errors are displayed with codes. For more information on the codes displayed for error and warning messages, refer to http://www.solaredge.com/sites/default/files/seinverter-installation-guide-error-codes.pdf. This document describes errors that appear in SetApp, monitoring platform, and LCD (for inverters with LCD). To identify the error types, use the methods described below.

- → To identify the error type using the inverter LEDs:
- 1. Move the ON/OFF/P switch to P position for less than 5 seconds and release it.
- 2. Observe the LED lights and use the following table to identity the error type. For more information, refer to https://www.solaredge.com/leds.



| Favor to up o | LED color and state | | |
|--------------------------|---------------------|----------|----------|
| Error type | Red | Green | Blue |
| Arc detected | ON | OFF | OFF |
| Isolation or RCD problem | Blinking | OFF | OFF |
| Grid error | OFF | ON | OFF |
| High temperature | OFF | Blinking | OFF |
| Pairing failed | OFF | OFF | ON |
| Other issue | OFF | OFF | Blinking |

- → To identify the error type using the monitoring platform:
- 1. Open the site dashboard and click the **Layout** icon.
- 2. Right-click the inverter and select Info from the menu. The inverter details window is displayed.
- 3. Click the **Errors** tab. The list is displayed.



EV Charger-related Troubleshooting

For the following system errors, when an error occurs, the red LED lights ON and the buzzer beeps 10 times.

The error message is displayed on the SolarEdge mobile app screen.

If the error persists- contact SolarEdge Support.

| Error code | Displayed Error message | Description and Troubleshooting |
|---------------------|--|---|
| 3x85 | EVSE Comm. Error | An internal communication error. When this error occurs, the red LED is not lit, the buzzer does not beep and charging is not affected. Check that the internal connections on the communication board are properly done. |
| 1Cx1; 1Cx8 | Over Current Press Charge Now | EV Charger AC over current. • Press the Charge Now pushbutton on the Connection Unit, see <i>Figure 1</i> . -or- • Tap Charge Now on the EV Charger tab of the Monitoring App |
| 1Cx2; 1xC9 | Over Voltage Press Charge Now | EV Charger AC voltage too high. • Press the Charge Now pushbutton on the Connection Unit, see Figure 1or- • Tap Charge Now on the EV Charger tab of the Monitoring App |
| 1Cx3,Cx14; 1Cx15 | Ground Fault (RCD) Press Charge Now | EV Charger ground fault detected.Press the Charge Now pushbutton on the Connection Unit, see <i>Figure 1</i>. |

| Error code | Displayed Error message | Description and Troubleshooting |
|-----------------------------|---|---|
| | | -or- • Tap Charge Now on the EV Charger tab of the Monitoring App |
| 1Cx4; 1Cx5; 1Cx12 -1Cx13 | Internal Error Disconnect from EV | Internal error. Disconnect the EV Charger cable from the vehicle. Turn the inverter AC circuit breaker OFF and ON. Reconnect the EV Charger Cable to the vehicle |
| 1CxB/D; 1Cx10 - 1Cx11 | Interface Error (Pilot) Press Press Charge Now | Press the Charge Now pushbutton on the Connection Unit, see <i>Figure 1</i>. -or- Tap Charge Now on the EV Charger tab of the Monitoring App |
| 1Cx6 | Ground Disconnected Disconnect from EV | Ground Disconnected.Disconnect the EV Charger cable from the vehicle.Contact SolarEdge Support. |
| 1Cx7 | Over Temperature | EV Charger over temperature Verify proper clearances around the inverter and EV Charger Cable. After verification reconnect the EV charger cable to the EV. |
| 1CxA | Under Voltage Press Charge Now | EV Charger AC voltage too low. Press the Charge Now pushbutton on the Connection Unit, see <i>Figure 1</i>. -or- |



| Error code | Displayed Error message | Description and Troubleshooting |
|------------|--|---|
| | | Tap Charge Now on the EV Charger tab of the Monitoring App |
| 1CxC | Vent not supported Disconnect from EV | The SolarEdge EV charger does not charge vehicles that require ventilation while charging. If this error occurs, the vehicle cannot be charged. |
| 1CxE;1CxF | Charging retries ended Disconnect from EV | Charging retries endedDisconnect the EV Charger cable from the vehicle.Contact SolarEdge Support. |



Troubleshooting Communication

Troubleshooting Ethernet (LAN) Communication

The possible errors and their troubleshooting are detailed in the following table:

| Error Message | Possible Cause and Troubleshooting |
|------------------------------------|--|
| LAN cable disconnected | Physical connection fault. Check the cable pin-out assignment and cable connection |
| No DHCP | IP settings issue. Check the router and |
| Configure Static IP or set to DHCP | configuration. Consult your network IT. |
| Gateway not responding | Ping to router failed. Check the physical connection to the switch/ router. Check that the link LED at the router /switch is lit (indicating phy-link). If OK - contact your network IT, otherwise replace the cable or change it from cross to straight connection. |
| No Internet connection | Ping to google.com failed. Connect a laptop and check for internet connection. If internet access is unavailable, contact your IT admin or your internet provider. For Wi-Fi networks, ensure that user-name and password are as defined in the internet provider AP/ router. |
| No connection to SolarEdge servers | Ping or connection to SolarEdge server failed. Check the SolarEdge server address, under LAN Conf sub-menu: Address: prod.solaredge.com Port: 22222 Check with your network administrator whether a firewall or another device is blocking transmission. |

Troubleshooting RS485 Communication

If the message RS485 Master Not Found appears in the Status screen, check the connections to the master device and fix if required.



If after slave detection the number of slaves displayed for the master under RS485-2 Conf → Slave Detect is lower than the actual number of slaves, refer to the following application note to identify missing slaves and troubleshoot connectivity problems: https://www.solaredge.com/sites/default/files/troubleshooting_undetected_RS485_devices.pdf

Additional Troubleshooting

- 1. Check that the modem or hub/router is functioning properly.
- 2. Check that the connection to the internal connector on the communication board is properly done.
- 3. Check that the selected communication option is properly configured.
- 4. Use a method independent of the SolarEdge device to check whether the network and modem are operating properly. For example, connect a laptop to the Ethernet router and connect to the Internet.
- 5. Check whether a firewall or another type of network filter is blocking communication.



Power Optimiser Troubleshooting

| Problem | Possible Cause and Troubleshooting |
|---|--|
| | Power optimizers are shaded. |
| Pairing failed | If you connected the inverter to the monitoring platform, retry pairing remotely (during sunlight). Make sure to leave the inverter ON/OFF/P switch ON and that S_OK appears in the status screen. |
| String voltage is 0V | Power optimizer (s) output is disconnected. |
| String voltage is 0V | Connect all power optimizer outputs. |
| | Power optimizer(s) not connected in the string. |
| | Connect all power optimizers. |
| String voltage not 0V but lower than number of optimizers | Panel(s) not connected properly to power optimizer inputs (not applicable to smart models). |
| | Connect the models to the optimizer inputs. |
| | String reverse polarity. |
| | Check string polarity using a voltmeter and correct if needed. |



| Problem | Possible Cause and Troubleshooting |
|--|---|
| String voltage is higher than number of optimizers WARNING! If the measured voltage is too high, the installation may not have a safe low voltage. PROCEED WITH CARE! A deviation of ±1% per string is reasonable. | Extra power optimizer(s) connected in the string (not applicable to smart models). |
| | Check if an extra power optimizer is connected in the string. If not – proceed to next solution. |
| | A model is connected directly to the string, without a power optimizer (not applicable to smart models). |
| | Verify that only power optimizers are connected in the string and that no model outputs are connected without a power optimizer. If the problem persists, proceed to the next step. |
| | Power optimizer(s) malfunction. 1. Disconnect the wires connecting the power optimizers in the string. |
| | Measure the output voltage of each power optimizer to locate the power optimizer that does not output 1V safety voltage. If a malfunctioning power optimizeris located, check its connections, polarity, model, and voltage. |
| | Contact SolarEdge Support. Do not continue before finding the problem and replacing the malfunctioning power optimizer. If a malfunction cannot be bypassed or resolved, skip the malfunctioning power optimizer, thus connecting a shorter string. |



Mechanical Specifications

The following figure provides inverter dimensions in mm [in].

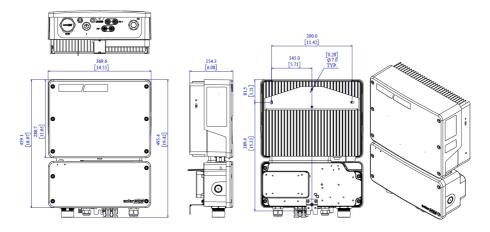


Figure 23: Inverter dimensions



Appendix A: Replacing and Adding System Components



NOTE

If you are permanently disassembling the installation or part of it, make sure to use the disposal methods dictated by local regulations.

Fuse Replacement

The inverter is equipped with a fuse, located at the top right corner of the inverter.

Fuse replacement kits are available from SolarEdge or you can use other fuses with identical ratings.

- 1. Turn OFF the inverter ON/OFF/P switch, and wait until the green LED is blinking, indicating that the DC voltage is safe (<50V), or wait five minutes before continuing to the next step.
- 1. Turn OFF the Connection Unit.
- 2. Open and remove the inverter cover.
- Remove the existing fuse from the upper corner of the inverter and replace with a new fuse.
- 4. Close the inverter cover.

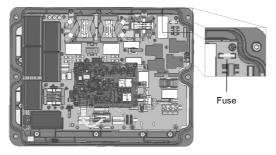


Figure 24: Inverter fuse

- 5. Turn ON:
 - The inverter ON/OF/P switch
 - The Connection Unit
- 6. Verify proper system operation.



Replacing an Inverter

- 1. Turn OFF the inverter ON/OFF/P switch, and wait until the green LED is blinking, indicating that the DC voltage is safe (<50V), or wait five minutes before continuing to the next step.
- 2. Turn OFF the Connection Unit.
- 3. Disconnect the AC to the inverter by turning OFF the AC circuit breaker of the distribution panel.
- 4. Open the Connection Unit cover: Release the four Allen screws and remove the cover.
- 5. Open the inverter cover as described in *Removing the Inverter Cover* on page 51.
- 6. Disconnect the DC wires from the inverter and the AC wires from the Connection Unit.

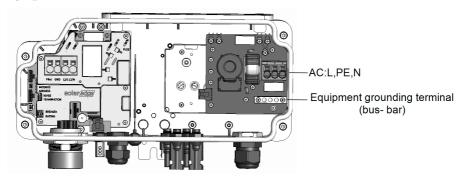




Figure 25: DC and AC connections

- 7. Disconnect the wires connected between the inverter and the Connection Unit:
 - Antenna cable from the communication board
 - RS485 connection from the communication board
 - Grounding cable



8. Disconnect the Connection Unit from the inverter by opening the two clips securing the Connection Unit to the inverter: Carefully place a screwdriver between the clip and the enclosure and pull the clip.

Figure 26: Disconnecting the Connection Unit from the inverter

9. Remove the screws securing the inverter to the mounting brackets and lift the inverter from the mounting bracket.

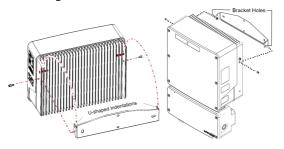


Figure 27: Mounting brackets



NOTE

If you remove the old inverter and do not immediately install a new one, use insulation tape to isolate each of the AC and DC wires

- 10. Place the new inverter on the mounting brackets and secure it using the screws.
- 11. Insert the wires from the Connection Unit into the openings in the inverter and the ferrite bead.
- 12. Fasten the two clips securing the Connection Unit to the inverter.
- 13. Reconnect the cables: Follow the instructions of *Installing the Inverter* on page 20.
- 14. Close the inverter and Connection Unit covers.
- 15. Perform the commissioning steps as described in *Activating, Commissioning and Configuring the System* on page 31.

Replacing the Connection Unit

- 1. Turn OFF the inverter ON/OFF/P switch, and wait until the green LED is blinking, indicating that the DC voltage is safe (<50V), or wait five minutes before continuing to the next step.
- 2. Turn OFF the AC breaker of the distribution panel and the Connection Unit .
- Open the Connection Unit cover: Release the four Allen screws and remove the cover.



- 4. Open the inverter cover as described in *Removing the Inverter Cover* on page 51.
- 5. Disconnect the DC wires from the inverter and the AC wires from the Connection Unit.
- 6. Disconnect the wires connected between the inverter and the Connection Unit:
 - Antenna cable from the communication board
 - RS485 and/or Ethernet connection from the communication board
 - Grounding cable
- 7. Open the Connection Unit bracket screws.

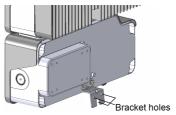


Figure 28: Connection Unit bracket

8. Disconnect the Connection Unit from the inverter by opening the two clips securing the Connection Unit to the inverter: Carefully place a screwdriver between the clip and the enclosure and pull the clip.

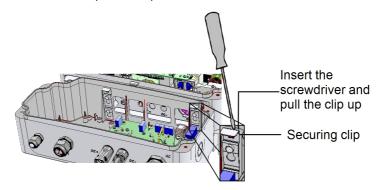


Figure 29: Disconnecting the Connection Unit from the inverter

- 9. Detach the Connection Unit from the inverter.
- 10. Place the new Connection Unit and secure it to the inverter using the clips.
- Insert the wires from the inverter into the openings in the Connection Unit and the ferrite bead.



- 12. Reconnect the cables: Follow the instructions of *Installing the Inverter* on page 20.
- 13. Close the inverter cover.
- 14. Fasten the Connection Unit bracket using a standard bolt.
- 15. Perform the commissioning steps as described in *Activating, Commissioning and Configuring the System* on page 31.



Appendix B: Connecting the Energy Meter To the Inverter

This section provides instructions for connecting an Energy meter to the EV Charging Single Phase Inverter.

For Smart Energy Management applications, such as maximizing self-consumption, the EV Charging Single Phase Inverter requires an Energy Meter.

To install the Energy Meter, refer to the installation guide supplied with it:

Energy Meter DIP Switches

Energy Meter ID DIP Switches

The ID DIP switches are used to set the Modbus address of the meter. The addressing options are listed in the table below. See the figure ID and termination DIP switches on page 73 for switch direction guidelines.

Modbus Address ID 2 ID 1 ID 3 0 Down Down Down 1 Down Down Up 2 Down Down Up Down 3 Up Up 4 Down Down Up 5 Up Down Up 6 Up Down Up 7 Up Up Up

Table 1: Energy Meter ID DIP Switches

Energy Meter Termination DIP Switches

The Termination DIP switches are used to configure RS485 wiring termination. The termination options are listed in the table below. See the figure ID and termination DIP switches on page 73 for switch direction guidelines and refer to Table 1.

Table 2: Energy Meter ID DIP Switches

| RS485 Termination | TERM 1 | TERM 2 |
|----------------------------------|--------|--------|
| Terminated | Down | Down |
| Not Terminated (factory default) | Up | Up |



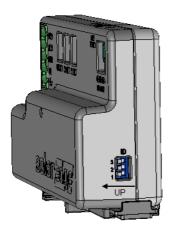




Figure 30: ID and termination DIP switches

→ To connect the Energy Meter to the inverter:

- 1. Connect one end of the communication cable to the Energy Meter, as explained in the Energy Meter's installation guide.
- Remove the seal from one of the openings in the communication gland at the bottom of the inverter and insert the RS485 wires from the meter through the opening.

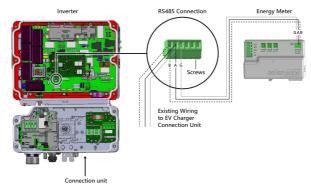


Figure 31: Meter connection

- 3. Remove the 3-pin connector from the RS485-1 port on the communication board.
- 4. Loosen the screws of the connector and remove the DC-to-DC unit wires. Twist the DC-to-DC unit wires together with the Energy Meter wires (B with B, A with A, G with G).



You can use any color wire for each of the A, B and G connections, as long as:

- The same color wire is used for all A pins the same color for all B pins and the same color for all G pins
- The wire for G is not from the same twisted pair as A or B.
- 5. Insert the twisted wires into the connector and tighten them with the screws.
- 6. Connect the connector back to the RS485-1 port.
- 7. In the meter, ensure the RS485-1 DIP switch is down. See Figure 30.
- 8. In the meter, set the Modbus address 1-3 of the meter according to table *Table 1*



Appendix C: SafeDC™

When AC supply to the inverter is shut off (by shutting off the AC breaker at the site), or when the inverter ON/OFF/P switch is turned to OFF, the DC voltage drops to a safe voltage of per optimizer.

The SolarEdge inverters are certified for compliance with the following standards as disconnection devices for PV generators, meaning that they can replace a DC disconnect:

- IEC 60947-3:1999 + Corrigendum: 1999 + A1:2001 + Corrigendum 1:2001 + A2:2005;
- DIN EN 60947-3
- VDE 0660-107:2006-03
- IEC 60364-7-712:2002-05
- DIN VDE 0100-712:2006-06.

In compliance with these standards, the disconnection mechanism operates as follows:

- Turn the inverter ON/OFF/P switch, located at the bottom of the inverter, to OFF, or disconnect the AC by shutting off the AC breaker at the site. The DC voltage displayed on the SetApp screen begins to decrease.
- 2. When the DC voltage reaches a safe voltage, the PV connectors at the input to the inverter can be disconnected. A galvanic separation then exists between the PV array and the inverter.



Technical Specifications - EV Charging Single Phase Inverter (Europe & APAC)

Inverter Specifications

| | SE3680H | SE4000H | SE5000H | SE6000H | Unit |
|--|----------------------------------|-------------|---------------------|---------------|--------|
| OUTPUT - AC (LOADS / GRID) | | | | | |
| Rated AC Power Output | 3680 | 4000 | 5000 ⁽¹⁾ | 6000 | VA |
| Max AC Power Output | 3680 | 4000 | 5000(1) | 6000 | VA |
| AC Output Voltage (nominal) | | 220 | / 230 | | Vac |
| AC Output Voltage Range | | 184 - 264.5 | | | Vac |
| AC Frequency (Nominal) | | 50/ | 60 ± 5 | | Hz |
| Maximum Continuous Output Current | 16 | 18.5 | 23 | 27.5 | А |
| Max. output fault current and duration | 16 / 20 | 18.5 / 20 | 23 / 20 | 27.5 / 20 | A / ms |
| Residual Current Detector / Residual Current Step Detector | 300 / 30 | | | mA | |
| Inrush current AC (Peak/ Duration) | 2.8/20 | | | Aac(rms) / ms | |
| Max. output overcurrent protection | 38 | | | А | |
| Power factor range | 1 (adjustable from -0.9 to +0.9) | | | | |
| Total harmonic distortion | < 3 | | | % | |
| Protective class | Class I | | | | |
| Utility Monitoring, Islanding Protection, Country Configurable Thresholds | Yes | | | | |
| Overvoltage category INPUT - DC | | | III | | |

⁽¹⁾⁴⁶⁰⁰VA in Germany



| | SE3680H | SE4000H | SE5000H | SE6000H | Unit |
|--|---|--------------------|---------|---------|------|
| Maximum DC Power | 5700 | 6200 | 7750 | 9300 | W |
| Transformer-less, Ungrounded | | Υ | 'es | | |
| Maximum Input Voltage | | 480 | | | |
| Nominal DC Input Voltage | | 3 | 80 | | Vdc |
| Maximum Input Current | 10.5 | 11.5 | 13.5 | 16.5 | Adc |
| Reverse-Polarity Protection | | Yes | | | |
| Ground-Fault Isolation Detection | | 600 kΩ Sensitivity | | | |
| Maximum Inverter Efficiency | 99.2 | | | % | |
| CEC Weighted Efficiency | 99 | | | % | |
| Nighttime Power Consumption | < 2.5 | | | W | |
| ADDITIONAL FEATURE | S | | | | |
| Supported Communication Interfaces | RS485, Ethernet, ZigBee (optional), Cellular (Optional), Wi-Fi | | | | |
| STANDARD COMPLIA | NCE | | | | |
| Safety - Inverter | | IEC-62109-1/2 | | | |
| Grid Connection Standards | UTE C15-712, G83/2, G59/3, CEI-021, EN 50438, IEC61727, IEC62116, ÖNORM, TF3.2.1, C10-11, NRS 097-2-1, , VDE-AR-N-4105, VDE 0126-1-1, AS-4777 | | | | |
| Emissions | IEC61000-6-2, IEC61000-6-3, IEC61000-3-11, IEC61000-3-12, FCC Part 15 Class B | | | | |
| RoHS | Yes | | | | |



| | SE3680H | SE4000H | SE5000H | SE6000H | Unit |
|---|--|--------------------|---------|---------|-----------------|
| INSTALLATION SPECIFICATIONS | | | | | |
| AC output - Supported Cable Diameter | | 9 - 16 | | | mm |
| AC - Supported Wire Cross Section | | 1 - 13 | | | mm ² |
| Dimensions (HxWxD) | | 450 x 370 x 174 | | | mm |
| DC input ⁽¹⁾ | 1 x MC4 pair | 2 x M(4 pairs | | | |
| Weight with Connection Unit | 10 | 11 | .4 | 11.9 | kg |
| Noise | | < 25 | | | dBA |
| Cooling | | Natural Convection | | | |
| Operating Temperature Range ⁽²⁾ , | -40 to +60 | | | °C | |
| Ambient air pressure | minimum 860hPa - 1060hPa | | | | |
| Protection Rating | IP65 - Outdoor and Indoor (Inverter with Connection Unit) | | | | |

https://www.solaredge.com/sites/default/files/se-temperature-derating-note.pdf

⁽¹⁾Connection of additional strings in parallel to a single input is allowed as long as the cumulative current does not exceed 45A.

⁽²⁾ Full power up to at least 50°C. For power de-rating information refer to:



Recommended OCPD size per grid:

| Inverter | Maximum Output Current (A) | Minimum Fuse Rating (A) | Maximum fuse rating (A) |
|----------|-------------------------------|-------------------------|-------------------------|
| SE3680H | 16 | 20 | 50 |
| SE4000H | 18.5 | 25 | 50 |
| SE5000H | 23 | 32 | 50 |
| SE6000H | 27.5 | 40 | 50 |

Default Trip Limits and Times According to IEEE1547

NOTE



The inverters are equipped with adjustable utility protective function setpoints, and can be aggregated above 30kW on a single Point of Common Connection. The default settings are in compliance with IEEE1547. Utility authorization is required to change these set-points.

| Voltage Range (% of Base Voltage) Maximum Clearing Time (Sec) | | | | |
|---|-----------------------------|--|--|--|
| V < 50% | 0.16 | | | |
| 50 % < V < 88% | 2.00 | | | |
| 110% < V < 120% | 1.00 | | | |
| V > 120 % | 0.16 | | | |
| Frequency Range (Hz) | Maximum Clearing Time (Sec) | | | |
| > 60.5 | 0.16 | | | |
| < 59.3 (Hawaii – 57) | 0.16 | | | |



EV Charger and EV Charger Cable Specifications



The EV Charger and EV Charger cable are ordered separately.

| EV CHARGER | | |
|--|---|--------|
| | AC Mode 3 | |
| Charging Mode | Connection to the SolarEdge monitoring | |
| | platform is required for first EV charging | |
| Minimum charge rate | 1.5 | kW |
| Rated AC Power Output | 7400 | W |
| Nominal AC Output Voltage | 230 | Vac |
| Nominal AC Frequency | 50 / 60 | Hz |
| Maximum Continuous Output Current @230V | 32 | Aac |
| Residual Current Detector (AC) | 30 | mA rms |
| Residual Current Detector (DC) | 6 | mAdc |
| ADDITIONAL FEATURES | | |
| EV Charger Status LEDs, Fault Indicator | Yes | |
| EV Charger Ground Connection Monitoring | Yes, continuous | |
| EV Charger Configuration | Via the monitoring app; Ethernet, Wi-Fi or | |
| | ZigBee connection is required ⁽¹⁾ | |
| EV Charger Unplugging Detection | Yes, current termination according to IEC 62196 | |
| STANDARD COMPLIANCE | | |
| Safety | IEC 61851, IEC 62752:2016 | |
| EV Charger | IEC 62196 | |
| INSTALLATION SPECIFICATIONS | | |
| EV Charger Connector | IEC 62196 Type 1 /Type 2 | |
| EV Charger Cable Length ⁽²⁾ | 7.6 (4.5 option) | m |
| EV Charger Cable Weight | 5.7 (3.5 for 4.5m option) | kg |

⁽¹⁾Cellular connection may be used; requires a SIM card with a 50MB data plan that should be purchased from a cellular provider, a SolarEdge data plan supports activation only

⁽²⁾ EV Charger cable ordered separately.



| EV Charger Cable Operating Temperature Range | -30 to +50 | °C |
|--|------------|----|
| Protection Rating (connected to EV or with dust cap) | IP54 | |



Support Contact Information

If you have technical problems concerning SolarEdge products, please contact us:



https://www.solaredge.com/service/support

Before contact, make sure to have the following information at hand:

- Panel and serial number of the product in question.
- The error indicated on the product SetApp mobile application or on the monitoring platform or by the LEDs, if there is such an indication.
- System configuration information, including the type and number of panels connected and the number and length of strings.
- The communication method to the SolarEdge server, if the site is connected.
- The product's software version as it appears in the status screen.

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