

DENIM WARRANTY - PLEASE KEEP THIS DOCUMENT.



This is your  
warranty  
document.

denim

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[denimsolar.nl](https://denimsolar.nl)

**WARRANTY TERMS DENIM PHOTOVOLTAIC MODULES**

## 1. Limited product warranty: FIFTEEN (15) year repair, replacement or refund remedy

Denim warrants that for fifteen (15) years from the date of delivery its Photovoltaic modules (PV modules) shall be free from defects in materials and workmanship under normal application, installation, and use and service conditions, according to Denim installation manual and safety instructions. If the PV modules fail to conform to this warranty, then for a period ending fifteen (15) years from date of delivery to the original end-customer (the customer), Denim will, at its option, either repair or replace the product, or refund the purchase price as paid by installer. The repair, replacement or refund remedy shall be the sole and exclusive remedy provided under the Limited Product Warranty and shall not extended beyond the fifteen (15) year period set forth herein. This Limited Product Warranty does not warrant a specific power output, which shall be exclusively covered under clause 2. hereinafter (Limited Linear Power Warranty).

## 2. Limited linear power warranty

Denim warrants limited linear power degradation for its modules with specific milestones from below article overview:

Module	Product code	Cell type	Product warranty (years)	Linear warranty (years)	Linear performance warranty at 25 years
Denim U	M3-XXXXYY	Mono	15	25	84,80%
Denim U	M2-XXXXYY	Mono	15	25	84,80%
Denim U	M1-XXXXYY	Mono	15	25	84,80%
Denim EU SC-R	PXXXXYY-60	Poly	15	25	80,00%
Denim EU SC-R	MXXXXYY-60	Mono	15	25	80,00%
Denim EU SC-R	MXXXXYY-72	Mono	15	25	80,00%
Denim SC-T	PXXXXYY	Poly	15	25	80,70%
Denim SC-T	MXXXXYY	Mono	15	25	80,20%
Denim SC-T	M1XXXXYY	Mono	15	25	80,70%

Denim additionally warrants: if, within 15 years from date of delivery to the customer any PV modules exhibit a power output less than mentioned % of the Minimum Peak Power (see above chart) as specified at the date of delivery in Denim Product datasheet, provided that such loss in power is determined by Denim (at its sole and absolute discretion) to be due to defects in material or workmanship, Denim will repair or replace the PV module to restore the loss in power.

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### 3. Exclusions and limitations

- Warranty claims must in any event be filed within the applicable Warranty period.
- Warranty claims may only be made by, or on the behalf of, the original end customer or a person to whom title has been transferred for the PV modules.
- The Limited Warranties do not apply to any of the following:

# PV modules which in Denim's absolute judgment have been subjected to: misuse, abuse, neglect or accident; alteration, improper installation, application or removal. Including but not limited to installation, application or removal by any party other than Denim authorized dealers.

# Non-observance of Denim installation manual, users and/or maintenance instructions.

# Repair or modifications by someone other than an approved service technician of Denim.

# Power failure surges, lighting, flood, fire, storm damage, accidental breakage or other events outside Denim control.

# Colour difference at installation

# Cosmetic defects originating from normal wear and tear of PV module materials while in use.

# PV modules installed in locations, which in Denim absolute judgment may be subject to direct contact with salt water.

# The Limited Warranties do not cover any transportation costs for return of the PV modules, or for reshipment of any repaired or replaced PV modules, or cost associated with installation, removal or reinstallation of the PV modules.

# When used on a mobile platform of any type, the Limited Power Warranty does not apply.

# Warranty claims will not apply if the type or serial number of the PV modules is altered, removed or made illegible.

### 4. Warranty scope

- Subject to the limitations under applicable law, the limited warranties set forth herein are expressly in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and of fitness for particular purpose, use or application, and all other obligations or liabilities on the part of Denim, unless such other warranties, obligations or liabilities are expressly agreed to in writing signed and approved by Denim
- Denim shall have no responsibility or liability whatsoever for damage or injury to persons or property or for other loss or injury resulting from any cause whatsoever arising out of or related to the product, including, without limitation, any defects in the module, or from use or installation.
- Under no circumstances shall Denim be liable for incidental, consequential or special damages, howsoever caused.
- Loss of use, loss of profits, loss of production, loss of revenues are therefore specifically but without limitation excluded.

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- Denim aggregate liability, if any, in damages or otherwise, shall not exceed the purchase price paid to Denim by the installer, for the unit of product or service furnished or to be furnished, as the case may be, which gave rise to the warranty claim.
- In jurisdictions that do not allow limitations on implied warranties or the exclusion of damages, the above limitations or exclusions may not be applicable.

## 5. Obtaining warranty performance

If you feel you have a justified claim covered by this Limited Warranty, immediately notify (a) Installer, who sold the PV-modules, or (b) send a notification to Denim directly. In addition, please enclose evidence of the date of delivery of the PV module. If applicable, your installer will give advice on handling the claim. If further assistance is required, please write to Denim for instructions. The return of any PV modules will not be accepted unless prior written authorization has been given by Denim.



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