

Guarantee conditions for StecaGrid inverters from KATEK Memmingen GmbH

1. Defects in materials and workmanship

The guarantee only applies to defects in materials and workmanship, insofar as these can be attributed to inadequate professional ability on the part of KATEK.

KATEK reserves the right at its own discretion to repair, adapt or replace the faulty products.

2. General information

In accordance with statutory regulations, there is a 2-year legal guarantee on all products for the customer.

For this Steca branded product, we assume a voluntary 5-year commercial guarantee to the specialist dealer from date of invoice or receipt. This voluntary guarantee is valid for products that were sold within a country of the EU.

The legal guarantee entitlements are not restricted by the voluntary guarantee.

To be able to make a claim under the guarantee the customer must provide proof of purchase (payment receipt).

If a problem arises, the customer must contact his or her installer or KATEK Memmingen GmbH.

3. Guarantee exclusion clause

The guarantees on products from KATEK Memmingen GmbH described under point 1 are not valid in the event that the fault is attributable to: (1) specifications, designs, accessories, or components added to the product by the customer or at the wish of the customer, or special instructions from the customer relating to the production of the product, the connection (of parts) of Steca products with other products that are not explicitly approved by KATEK Memmingen GmbH; (2) modifications or adjustments to the product by the customer, or other causes due to the customer; (3) incorrect arrangement or installation, incorrect or careless handling, accident, transport, overvoltage, storage or damage caused by the customer or other third party; (4) unavoidable accident, fire, explosion, construction or new construction of any kind in the environment where the product is located, natural phenomena such as earthquakes, flooding, or storms, or any other cause outside the control of KATEK Memmingen GmbH; (5) any other cause that could not be foreseen or avoided with the technology used in manufacturing the product; (6) if the serial number and/or the type number has been manipulated or rendered unreadable; (7) the use of the solar products in a movable object, for example ships, mobile homes, or others.

The guarantee stated in this operating manual only applies to consumers who are customers of KATEK Memmingen GmbH or of resellers authorised by KATEK Memmingen GmbH. The guarantee mentioned here is not transferable to a third party. The customer shall not transfer his rights or responsibilities resulting from this in any way, without the prior written approval of KATEK Memmingen GmbH. Furthermore, KATEK Memmingen GmbH shall in no case be liable for indirect damage or loss of profit. Unless otherwise specified by any applicable compulsory legislative regulations, KATEK Memmingen GmbH shall also not be liable for any other damages other than those for which KATEK Memmingen GmbH has here by explicitly accepted liability.