

FreeVolt™

Thank you for your purchase of FreeVolt™ photovoltaic (PV) modules PVGraf. FreeVolt™ manufactures PV modules using only the highest quality materials, carefully engineered and assembled under stringent quality standards. In the unlikely event there is a manufacturing defect or performance loss beyond the previously disclosed linear regression, there is recourse. FreeVolt™ ("the Company/Company") grants to end user ("end user/user") of this FreeVolt™ photovoltaic (PV) module, henceforth referred to as the ("product") the following Limited Product and Performance Warranty ("warranty"):

1. Limited Product Workmanship Warranty: The Company, subject to the terms and conditions of this warranty, offers a prorated warranty for a period of thirty (30) years upon the date of installation by the Company. The Company warrants that the product shall be free from defects relating to the material and workmanship of the product provided installation shall be conducted by a professional licensed photovoltaic installer.

a. The appearance of the supplied aluminum frame will be free from scratches, rust, discoloration and other blemishes. Such scratches, rust, discoloration and other blemishes that do not affect the performance of the product, and/or occurred after receipt of the product by the user, do not represent defects if the changes in appearance do not cause an adverse change in the functional capabilities of the product.

b. All junction boxes and cables will perform provided the product was installed by a professional, licensed photovoltaic installer; were not exposed to moisture, nor situated in such a way as to cause abrasions from contact with roof tiles; or in other ways were not sufficiently secured.

c. The Company will repair or replace the product at a prorated value or offer other remedies should the product show a defect that is not precluded by the above definitions or limitations and exclusions outlined elsewhere, and this defect has an adverse effect on product performance. The Company shall exercise sole discretion as to the appropriate course of remedy (repair, replace, or other remedies).

2. Limited Performance Warranty: The Company, subject to the terms and conditions of this warranty, warrants for a period of thirty (30) years from the date of manufacture, the performance of the product. The Company asserts that the product's power output, starting on the warranty start date, will maintain at least (99) percent of the initial effective output (defined as maximum power at nominal operating cell temperature (Pmax) multiplied by the lower limit of the power output tolerance as specified in the product data sheet and measured at standard test conditions) through year one. The effective output will decline linearly thereafter, so that the product will maintain at least eighty (91) percent of the effective output at the end of the thirtieth (30th) year.

a. In the event of a negative deviation from the above output parameters, the Company will repair or replace the product at a prorated value or offer other remedies for the lower performance of the product. The Company has the option and shall exercise sole discretion as to the appropriate form of remedy (repair, replace, or other remedies). The Company reserves the right to supply repaired modules as replacements.

b. The Performance Warranty is restricted to a period of thirty (30) years from the date of installation and is not to extend past thirty (30) years due to the repair or replacement of product.

c. Verification of the effective and actual output of product, should a performance claim arise, shall be conducted in accordance with IEC 60904 (International Electrotechnical Commission) guidelines, under standard test conditions at the Company's facility, or a previously agreed upon, third (3rd) party, independent, accredited, testing institute authorized by the Company.

3. Assertion of Claim: End users wishing to assert a claim under this warranty are required to inform the authorized dealer from whom the product was purchased, in writing, of the alleged defect. If the authorized dealer is no longer in existence, the customer shall provide the Company the original sales receipt as evidence of the purchase, as well as a written description of the defect. Acknowledgement of Product or Performance defect, by an authorized representative of the Company, is required to exercise this warranty. The return of product is only permitted with the written consent of the Company.

Documentation must be received within thirty (30) days of the occurrence of the defect, and can be mailed to:

FreeVolt S.A.
Al. Jana Pawła II 27
00-867 Warszawa

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